



## Introduction

Information Management Technology Company (IMT) is a Saudi company with great breadth and depth in its resource and solutions base, providing enterprise solutions with world class services. IMT is a member of Al-Suwaidi Holding Company, and has been successfully serving the GCC since 2002. Al-Suwaidi Holding Company consists of 10 subsidiaries with operations spread throughout Middle East. The group employs over 8000 personnel, with an annual average turnover of SR 1.8 Billion. IMT employs highly qualified and skilled personnel. Through a combination of leading-edge solutions and world-class services, IMT facilitates organizations to move forward to compete in the 'new economy'.

IMT strives to be a leading End-2-End Information Technology solution provider in the Middle East, being dedicated to achieving continuous and sustained growth. We enable organizations, their clients and partners to collaborate and prosper in the Internet-age. IMT was founded to address the customer's needs for solutions coupled with commitment to quality implementation, consulting and assured support on an on-going basis. IMT has been successfully delivering measurable business results over the last 6 years, based on state-of-the-art niche technologies implemented through a distinctive delivery model.

Our researchers are constantly on the prowl, and introduced technologies such as Broadband Wireless Communications and Managed Security and ERP Services, that distinguishes IMT as a leader of Business Information Solutions.

IMT has obtained the coveted ISO 9001:2000 Certification in the year 2005, and therefore ensures that all Resources, Solutions, Services, and Products essential to implementations, are identified and available.

## Vision

"To be a leading Information Technology Solutions provider in the Gulf Cooperation Council countries by deploying emerging and advanced technologies through our most valuable assets - our people, with continuous commitment to quality and total customer satisfaction, while contributing towards the organizational as well as societal goals and enhancing shareholder value."

## Mission

"Provide contemporary Information Technology Solutions to the business community and others to enhance their performance excellence."

### Our Solutions

- Communication Solutions
- IT Infrastructure Management Solutions
- Enterprise Application Solutions
- Enterprise Security Solutions

### Our Services

- IT Strategy Development
- IT Policies Development
- Managed Operations
- Managed Security Services
- IT Infrastructure Assessments
- Training
- Custom Developments
- Integrations
- ERP Selection
- Data Recovery Services

*"We Communicate, Integrate, & Secure Business Success"*





## Communication Solutions

An organization's most vital asset is its corporate data and information. More often than not, this data is generated at multiple sources, consolidated at multiple levels and used enterprise-wide as well as by customers and partners. Information delayed is information denied; that is why the medium that an organization chooses to transmit its data determines the rate at which it can turn data into a healthy bottom-line.

Established with a simple concept of providing last mile wireless connectivity, IMT's Communication Solutions, today specializes in solutions and applications that truly enables information flow securely and at the wink of an eye. Our solutions based on world-leading and proven technologies support your mobile executives and dispersed workforce - whether it's about connectivity for video, voice or data, or a link to an ISP, removing the bottlenecks in the wired LAN. An office expansion plan supported by a swift and secure network or accessing your centralized applications while on the move from anywhere in the world, or reducing your communications costs using emails securely, IMT has a solutions for all.

Our Solutions include:

### **Out Door Quick link & Multilink**

- Point-to-point & point-to-multipoint broadband wireless connectivity between locations up to 75 km\* apart (for large distances point to point only).
- Data transfer rates of up to 300 Mbps\* operating in unlicensed frequency bands

### **Wifi Connect**

- Highly secured and managed wireless LAN solutions that make use of wireless links for connecting static and Mobile end-user desktops and notebooks to the core IT network
- Fast implementations covering large areas securely, encrypted access.
- Easily integrates with existing Enterprise access, authentication and security services
- Provides built-in management applications for administering in small sites
- Supports multiple management interfaces for smoother integration with Centralized-Management resources in corporate networks

### **IP Telephony & Voice over IP**

- As the traditional old PABx telephone system is adopting the new trends of IP network to enjoy the high data rate and make more options available to the users on a single telephone. IP telephony is gaining more and more popularity in the market.
- No need to invest on separate cabling for voice and data networks.
- The management can be done from a single platform of IP Network for both systems.
- Easy future expansion and can accommodate more and more users cost effectively.

### **Video Conferencing**

- Large distance meetings are becoming very problematic and expensive, and often you are not able to make vital decisions within the allocated time frame. To solve this and all such problems we offer a video conferencing solution.
- Quickly brings a no. of sites on a single platform for meeting without any delay.
- Helps organizations cut down their expenses by eliminating the need of travel





## IT & Infrastructure Management

To improve our clients' business performance, we have a simple recipe for them; ***you do what you do best and leave the technology to us.*** IMT helps its customers maintain, optimize and transform critical business applications and technology infrastructure. The real value of our IT Infrastructure Management comes from our beyond-the-day-maintenance approach. Whether our clients opt for on-site or remote management, our team helps them to strategically organize their technology infrastructure. Ultimately this results in improved operations.

**Geared to help our clients leverage ITIL best practices, our key services include:**

- Design, Implementation, Integration and Management of IT Infrastructure Management Solutions
- Technical Consultancy on IT Infrastructure Audit, Optimization and Enhancement
- Management Services for Enterprise IT Infrastructure Solutions including
  - On-site and Remote Management of Enterprise IT Infrastructure
  - Real-time network status monitoring
  - Remote, vendor-independent device management
  - Detailed analysis and reports
  - Helpdesk Services

### Our IT Infrastructure Solutions

- Optimize Clients Enterprise IT Infrastructure to best utilize available IT resources
- Enhances IT Services to further improve productivity of our Client's users
- Supported through industry certified Technical Teams
- Face any challenge and customize IT solutions to best suit Client's requirements

### Our scalable and distributed IT Infrastructure Management Services allow us to

- Remotely monitor, analyze and manage our client's Enterprise
- Provide unparalleled peace of mind to our customers
- Provide customized service levels for big and small enterprises that best meet their requirements, including :
  - Business-based Service level Agreement (SLA),
  - Fixed-price and Fixed-time models, among others

### Our 24x7\* Helpdesk Services

- Are manned by professionally trained operators
- Provide Email, Telephone and Personal support
- Support clients by call-logging, call follow-up, call-resolution, call-tracking and call-history

\* To find out more about our IT Infrastructure Management Solutions and Services, please call **800-304-4055** or write to us at [helpdesk@alsuwaidi.com.sa](mailto:helpdesk@alsuwaidi.com.sa).





## Enterprise Application Solutions

Market knowledge, swift decision-making and rapid adaptation are critical to succeed in a competitive and challenging market place. How you utilize information and your technical infrastructure is crucial to collecting data from a variety of sources. What you need is a clear picture of your enterprise which requires a high performance, distributed, enterprise wide resource planning (ERP) system to clear the mist. An ERP system supports most of the business system that maintains - in a single database - the data needed for a variety of business functions such as manufacturing, supply chain management, financials, projects, human resources and customer relationship management. There are many advantages of implementing an EPR system; here are a few of them:

- A totally integrated system
- The ability to streamline different processes and workflows
- The ability to easily share data across various departments in an organization
- Improved efficiency and productivity levels
- Better tracking and forecasting
- Lower costs
- Improved customer service

Our solutions includes Enterprise Resource Planning (ERP), Customer Relationship Management (CRM), Supply Chain Management (SCM), Business Intelligence (BI) tools, Enterprise Application Integration (EAI) and other applications required to enhance performance excellence to the business community.

### Solutions:

1. JDEdwards E1 (EnterpriseOne) full implementation
2. Workflow implementation
3. Business Intelligence (BI)
4. Customer Relationship Management (CRM)
5. Integration with 3<sup>rd</sup> party applications like Primavera
6. Localised Solutions for JDEdwards
  - a) Payroll ME (Middle East)
  - b) Advanced Equipment Management
  - c) Accommodation Management
  - d) Letter of Credit
  - e) Letter of Guarantee
  - f) Insurance
  - g) Tendering
7. Point of Sale
8. Handheld & Bar Coding integration Solutions

### Services:

1. Managed Operations (ERP HelpDesk)
2. Pre-Go-Live Assessments
  - Readiness Assessment
  - Stress Test
  - Pre-Go-Live Audit
3. Post Go-Live Assessment
4. Performance Tuning
5. Training
6. Custom Development
7. Roll-Out Implementations





## Enterprise Information Security Services and Solutions

### Our Core Business

Our business strategy is based on providing our clients and the security industry independent, unbiased risk mitigation strategies and exposure-identified processes not associated with any service or product. As computer attack patterns shift and threats to networks change and grow almost daily, it is critical that organizations achieve reliable information security.

Security must be integrated throughout your system's design to be effective. All our solutions are threat-driven and we only employ state-of-the-art products within our design. Flexibility is assured and all our solutions will be designed to counter the specific threat to your system, applicable to your budget and performance to your exact operational requirements.

### Solutions:

- **Architecture and Design**
  - Firewall Solutions
  - Host and Network Intrusion Detection Solutions
  - Anti-Virus Solutions
  - Secure E-Mail
  - Anti-SPAM Solutions
- **Managed Security Services**
  - Monitored and Managed Firewall
  - Monitored and Managed IDS
  - Managed Anti-Virus Protection
  - Managed Internet Vulnerability Assessment
  - Monitored and Managed Integrated Security Services
  - Managed Security Policy Compliance
- **Disaster Recovery Operations**

### Services:

- **Laboratory Services**
  - Data recovery
  - Data destruction
  - Data conversion
  - Password recovery
  - Hard drive cloning
- **Risk Management**
  - Risk assessments
  - Security audits
  - BS7799 / ISO17799 Compliance Audits
- **Policies, Standards and Procedures**
  - Disaster Recovery Planning
  - Risk Analysis
  - Business Impact Analysis (BIA)
  - Disaster Recovery and Business Continuity Strategy
  - Strategy Implementation and Testing





## Customer Reference

### KSA Customers

#### Group of Companies

- M.S. ALSUWAIDI HOLDING CO. LTD.
- REZAYAT GROUP
- A. A. TURKI GROUP OF COMPANIES (ATCO)
- NAPCO CONSUMER PRODUCTS CO.
- ALOULA DEVELOPMENT COMPANY
- ARABIAN SERVICES GROUP
- RASHED A. AL-RASHED & SONS CO.
- HASSAN ABDULKARIM AL-QAHTANI GROUP OF COMPANIES
- SAVOLA GROUP
- TAMER GROUP

#### Oil & Gas

- SAUDI ARABIAN OIL COMPANY (ARAMCO)
- SCHLUMBERGER MIDDLE EAST S.A.
- SAUDI ARABIAN SAIPEM LTD.

#### Education

- PRINCE MOHAMMED UNIVERSITY (PMU)
- KING FAHAD UNIVERSITY OF PETROLEUM & MINERALS (KFUPM)
- KING FAISAL UNIVERSITY (KFU)
- UMM AL QURA UNIVERSITY

#### Hospitality

- SOFITEL HOTEL
- NOVOTEL
- INTERCONTINENTAL HOTEL
- RAMADA HOTEL
- SHERATON HOTEL

#### Government

- MINISTRY OF MUNICIPAL & RURAL AFFAIRS
- MINISTRY OF PETROLEUM
- CHAMBER OF COMMERCE
- SAUDI GEOLOGICAL SURVEY (SGS)
- HASSA IRRIGATION & DRAINAGE AUTHORITY
- SAUDI ELECTRICITY COMPANY (SECO)
- DAMMAM PORT

#### Construction

- M.S. AL-SUWAIDI INDUSTRIAL SERVICES CO. LTD.
- ZUHAIR FAYEZ PARTNERSHIP CONSULTANTS
- MOHAMMAD AL-MOJIL GROUP (MMG)
- CONSOLIDATED CONTRACTORS CO. W.L.L. (CCC)
- ISAM KABBANI & PARTNERS
- WORLEY PETROCON

#### PetroChemical

- SAUDI BASIC INDUSTRIES CORPORATION (SABIC)
- MA'ADEN
- RABIGH REFINING & PETROCHEMICAL CO. (PETRO-RABIGH)

#### Finance

- SAUDI HOLLANDI BANK
- SAUDI AMERICAN BANK (SAMBA) - SAMBA FINANCIAL GROUP
- AL-BILAD BANK

#### Healthcare

- AL-MANA HOSPITAL
- KING FAHD MILITARY MEDICAL COMPLEX (KFMMC)
- KING KHALED EYE SPECIALIST HOSPITAL (KKESH)
- AL-BABTAIN HEART CENTRE

#### Others

- AL-JAZEERA FACTORY FOR PAINTS
- EASTERN PROVINCE CEMENT CO.
- ROYAL EMBASSY OF BELGIUM (FLEMISH REGION)
- AL-YAUM DAILY NEWSPAPER
- SAUDI STEEL PIPE
- OLAYAN SAUDI HOLDING
- SAUDI PAPER MANUFACTURING

### GLOBAL Customers

- OCCIDENTAL PETROLEUM OF QATAR LTD. (OXY-QATAR)
- MIEL E-SECURITY PVT. LTD. (INDIA)
- SANITA NILE (EGYPT)
- ATOS ORIGIN ME (BAHRAIN)
- EPS MACHINERIES (BAHRAIN)





## Our Partners

